

MANCHESTER CANCER USER INVOLVEMENT NEWSLETTER

Welcome to the eighth edition of the newsletter from the Macmillan User Involvement team at Manchester Cancer.



L-R: Lucie, Tanya and Michelle

MARK'S STORY...

Mark was diagnosed with throat cancer in 2013 that was attributable to the HPV virus responsible for cervical cancer in women. Unaware of the links between HPV and throat cancer, Mark felt there was a strong need for education on the matter and it was one of the reasons he decided to get involved with the Macmillan User Involvement Programme at Manchester Cancer.



"Sitting on the Head and Neck Pathway Board has been extremely interesting to me and very worthwhile."

Mark Price.

IN THIS ISSUE

Mark's Story...

"I was delighted with the treatment I had, but there's always room for improvement."

How you're helping us make a difference

- Training for healthcare professionals
- **Phase One**
Reporting back on the last year...

Meet the team...

Claire O'Rourke is a Pathway Board Manager at Manchester Cancer

Mark also had an interest in working alongside clinicians to help improve standards of care and is now a patient representative on the [Head and Neck Pathway Board](#) where he feeds in the wider views of people affected by head and neck cancers to help inform and steer the Board's work. Pulling on his experience as a business man in his pragmatic approach towards his work with the Head and Neck Board, Mark says; *"It's important in any business that input from the customer – in this case the patient - is of prime importance in developing and providing a service that meets need."*

Although delighted with his own experience of treatment, Mark acknowledges there is always room for improvement and is looking forward to working alongside other people affected by cancer and clinicians to bring about positive change in cancer services.

DATES FOR YOUR DIARY

12th May Programme Evaluation Focus Groups.	16th May User Involvement Matters Induction session 2	2nd June User Involvement Steering Group Meeting	16th June Cancer Vanguard Engagement Event
---	---	--	---

For more information about these events, please contact the Macmillan User Involvement Team on 0161 918 2368 or email mc.userinvolvement@nhs.net

HOW YOU'RE HELPING US MAKE A DIFFERENCE

Effective User Involvement Training for Professionals.

Over the past few months a working group made up of Pathway Board Directors, Managers, clinicians and people affected by cancer have been coming together to coproduce a training session on User Involvement which is aimed at healthcare professionals. The session aims to explore user involvement and the model of coproduction, what this looks like in practice and how we can work to involve patients and carers effectively at all levels within Manchester Cancer to improve the provision of services locally. As well as being involved in the design of the training, people affected by cancer are also taking an active part in the delivery of the session alongside a professional theatre company that help to explore real life examples and case studies of user involvement in an interactive environment.

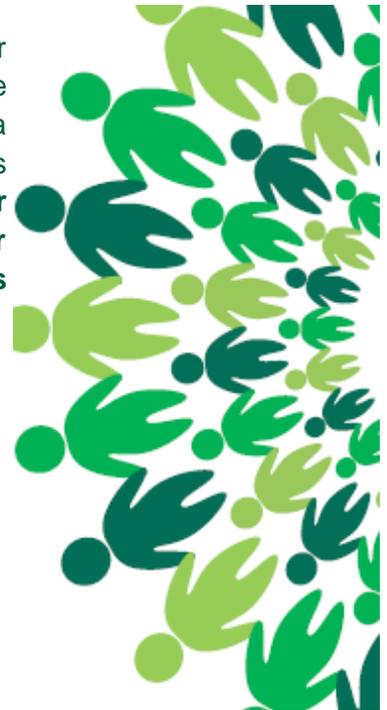
The training is due to be rolled out from June onwards in the first instance to all Pathway Board Directors and the User Involvement Team look forward to updating you on how the sessions went in the coming months.

PHASE ONE...

The end of March saw the final reporting period for the first full phase of the User Involvement Programme -May 2015 to March 2016. During this time the Team have successfully worked alongside people affected by cancer and clinicians to achieve a number of key targets in facilitating a platform for the voice of patients and carers within Manchester Cancer – some of these achievements are listed below. **The User Involvement Team would like to take this opportunity to thank you for your support and commitment during this time in making the programme a success so far and we look forward to continuing to work alongside you in Phase 2!**

- 2 Service User Representatives (SUR) on the [Provider Board](#)
- 16 out of 19 pathway Boards have at least 1 SUR
- 100 new members
- A newly formed Steering group of 18 people affected by cancer
- The coproduction of a learning and development programme for professionals
- The co-design of a selection process for the Provider Board

If you would like a copy of the final report for phase one with more detail please contact a member of the Team at: mc.userinvolvement@nhs.net



LET'S MEET...CLAIRE O'ROURKE

Claire has recently joined the Manchester Cancer Team as a Pathway Board Manager with responsibility for [Head and Neck](#), [Living with and Beyond Cancer](#), [Lung](#), [Palliative Care](#) and [Teenagers and Young Adults](#) Boards as well as the [Psychological Support Group](#).

Claire has been working as a cancer professional for 15 years and has a wealth of clinical and senior management experience starting as an oncology Nurse at the Christie in 2002 and most recently managing surgical and trauma services at Salford Royal where she gained extensive experience in cancer strategy planning and service redesign in acute services.



Claire is passionate about cancer care and ensuring patients receive excellent care and treatment, most importantly that patients are provided with psychological support throughout their cancer journey and beyond.

WANT TO GET INVOLVED?

Have you been affected by cancer? By sharing your experiences and opinions, you can help improve cancer services. If you're a patient, family member, carer or friend, we would love to hear from you.

Please call us on 0161 918 2368, or email mc.userinvolvement@nhs.net.