

User Involvement Programme Development Away Day

Saturday 10th February 2018

Doubletree Hilton Hotel, One Piccadilly Place, Manchester

Agenda

Time	Session	
From 9:15	Arrival, breakfast pastries and networking	
10:00 - 10:05	Welcome and introductions	Sarah Haworth, Programme Manager
10:05 - 10:25	<p>How we got to here! Where the Macmillan User Involvement Team began, how it was established and got to where it is now.</p> <p>Greater Manchester Cancer The context of User Involvement within Greater Manchester Cancer and the connection with the Pathway Boards and GM Cancer Board</p>	<p>Linda Hill Macmillan Engagement Lead</p> <p>Claire O'Rourke, Senior Pathway Manager</p>
10:25 - 10:35	Setting the scene for the day – the purpose and why we are here, what we want to achieve by the end of the day and what we would like from you.	Coleen Quinn and Leila Hamrang, Service user Representatives
10.35 - 10.50	Ambitions of the Cancer Plan – service user representatives on the GM Cancer Board will talk about key themes from the plan from a patient perspective and their role on the Board.	Nabila Farooq and Ian Clayton, Service User Representatives
10:50 - 11:20	Achievements of User Involvement in GM – A series of short 'pit stop' presentations from people affected by cancer who have been service user representatives (SUR) involved in pathway boards, Vanguard projects, small communities and the co-production of Learning and Development resources.	Service User Representatives

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11:20 - 11:35	Refreshment Break	
11:35-12:30	<p>User Involvement – The good, the bad and the ugly! This session is about sharing your experience as a SUR within the Programme so we can learn, grow and develop. The facilitated table discussion will explore with you: What has worked well? What has not worked so well? Have things gone wrong? What have we learnt and how can we improve? What support do you need from the MUIT?</p>	All
12:30-1:30	Lunch and Networking	
1.30 – 2.30	<p>Making the Cancer Plan work for you A brief overview of themes from the Cancer Plan that have already been identified by SURs as priorities for patients in GM. Followed by Conversation café – find out more about the themes and identify any other priorities for consideration..... Where can user involvement have the most influence in improving cancer services during 2018?</p>	All
2.30-3.20	<p>How do people affected by cancer represent GM? – Table discussions – How can the UI Programme support SUR to be representative of patients across GM? How do we communicate with and give patients across GM a voice? Refreshments will be available during this session.</p>	All
3.20-3.40	<p>Voting for the programme priorities Identifying the key priorities that the UI Programme should focus on during 2018</p>	All
3:40-4pm	Summary and Next Steps	Sarah Haworth - Programme Manager, Nabila Farooq and Ian Clayton